How to View Your Security PIN - My Account Help

Each XFINITY Voice account has a single CPNI Security PIN that protects access to Voice features online and over the phone. New customers receive their PIN by mail or an automated phone call.

If you're an XFINITY Voice and XFINITY Internet customer, you can view your Security PIN simply by logging in to My Account while connected to your in-home XFINITY network. The first time you log in to your account, you'll be prompted to create a security question. Your Security PIN will display automatically after completing or skipping the security question setup.

If you are not an XFINITY Internet subscriber, you can opt to have your Security PIN resent via an automated call, by email, or via a mailed letter. To learn more, please see instructions on resending your Security PIN.

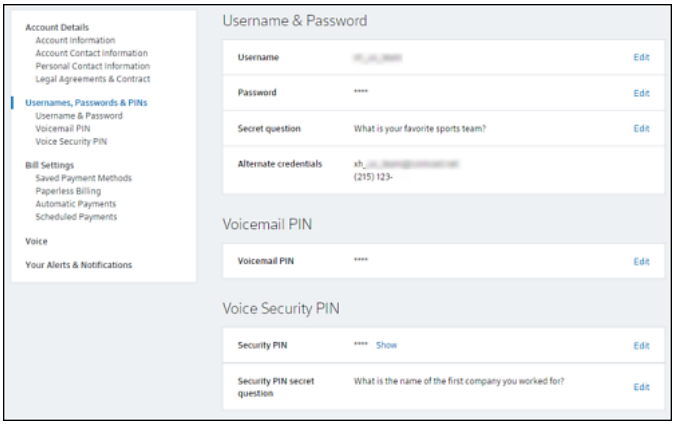
Note: For security reasons, Comcast cannot change your Security PIN, but you can change your own Security PIN via My Account.

View Your XFINITY Voice Security PIN

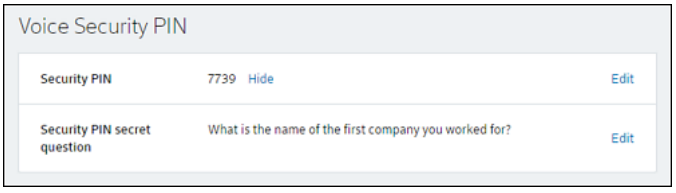
To view your CPNI Security PIN, you must first authenticate your account by entering your PIN or by logging into My Account from a computer that's connected to your in-home XFINITY network.

Once your account is authenticated, you can view your PIN with the following steps:

1. Sign into My Account.
2. Click the **Settings** tab at the top of the page.
3. Click **Usernames, Passwords & PINs** on the left-hand side of the page.



4. To view your Security PIN, click **Show** to the right of **Security PIN**.



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https://www.xfinity.com/support/phone/voice-security-pin-details/